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## **Q&A**

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**Exam** : **C9560-658**

**Title** : Fundamentals of Applying  
SmartCloud Application  
Performance Management  
Solutions V1

**Version** : Demo

1.A customer explains that they frequently experience slow downs that cause end users to call in to the service center and complain about the application. They explain that they have a Web server farm, several clustered application servers, and some back-end databases which support the application. Which question will determine if they are a good match for an IBM SmartCloud Application Performance Management solution?

- A. Which e-mail system is used?
- B. Does the service center use a ticketing system?
- C. Is there a chart or drawing that shows the transactional flow of the application with the vendor types and versions?
- D. What is the most common slow down that end users have experienced, and is it mostly located in the main office or in a remote office?

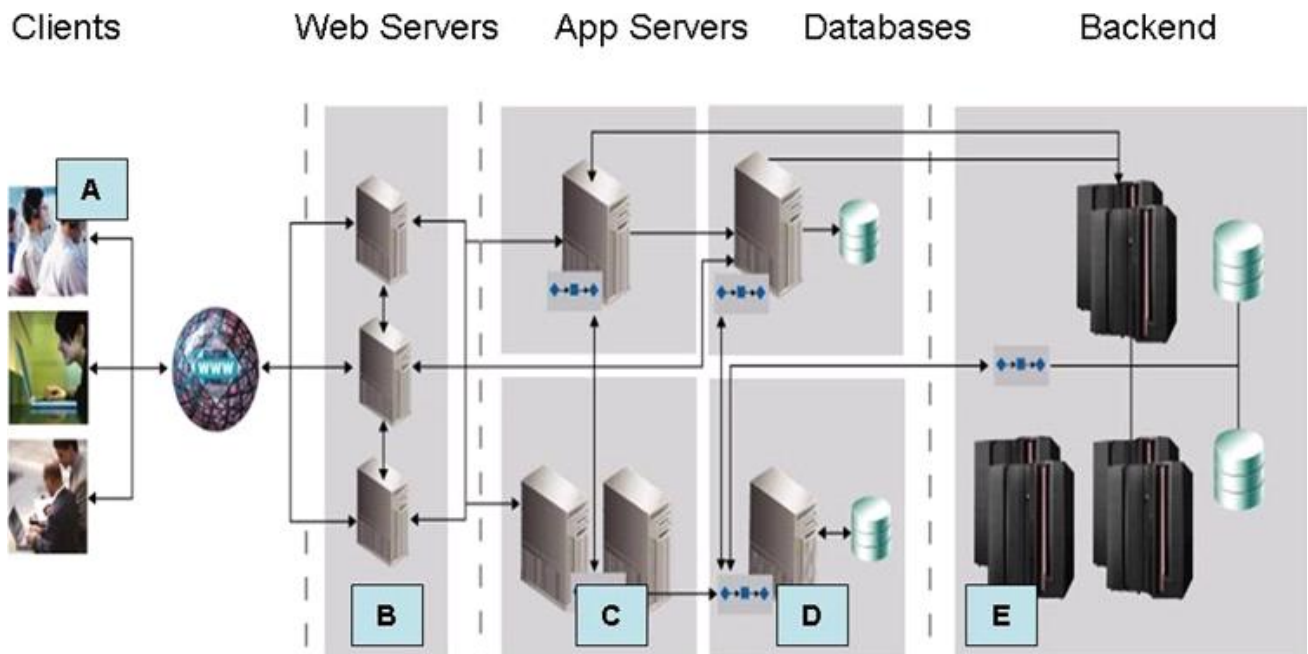
**Answer: D**

2.Which feature in IBM Tivoli Monitoring meets a customer's need to monitor a server's disk space and receive an alert in the dashboard if the free disk space is lower than 5%?

- A. Policies
- B. Situations
- C. Alert Rules
- D. Evaluation Rules

**Answer: A**

3.See the Exhibit below.



Where should IBM Tivoli Composite Application Manager for SOA agents/data collectors be installed/configured?

- A. onCICSin E
- B. on the WebSphere Application Server in C
- C. on the WebSphere Application/Process Server in C
- D. on WebSphere Application/Process Server in C and CICS in E

**Answer: B**

4. One benefit of the IBM SmartCloud Application Performance Management User Interface (UI) is that it greatly improves the usability and time-to-value by providing which capability?

- A. a stand alone UI
- B. read-only templates
- C. predefined dashboards
- D. replacing other monitoring-related UIs

**Answer: A**

**Explanation:**

Reference: [http://www-](http://www-01.ibm.com/support/knowledgecenter/SSATHD_7.7.0/com.ibm.apm.doc_77/apm_docs/apm76_IDG_entry/c_apm_ui.html)

[01.ibm.com/support/knowledgecenter/SSATHD\\_7.7.0/com.ibm.apm.doc\\_77/apm\\_docs/apm76\\_IDG\\_entry/c\\_apm\\_ui.html](http://www-01.ibm.com/support/knowledgecenter/SSATHD_7.7.0/com.ibm.apm.doc_77/apm_docs/apm76_IDG_entry/c_apm_ui.html)

5. Which tool generates alarms based on the thresholds established by integration with other tools?

- A. IBM Tivoli Monitoring
- B. Tivoli Common Reporting
- C. IBM Tivoli Netcool Manager
- D. IBM Tivoli Configuration Manager

**Answer: C**