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Q&A

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Exam : **37820X**

Title : Avaya Midsize Solution Design Exam

Version : DEMO

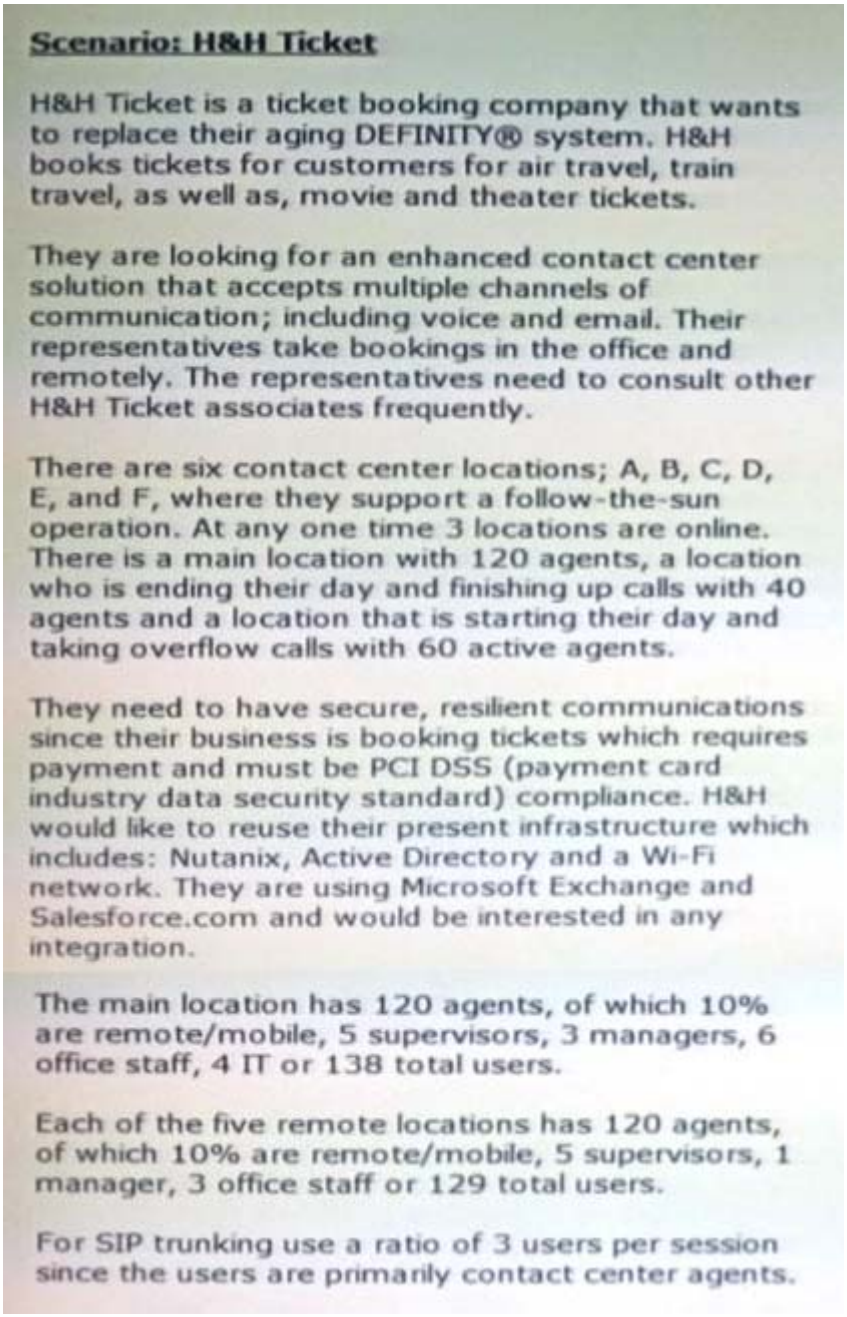
1.Your customer has standardized on Chrome as their browser, and they want to use WebRTC to access their IP Office'".
Which two soft clients would you recommend? (Choose two.)
A. Avaya IX™ Workplace Web Client
B. IP Office Web Client
C. Avaya Communicator for Web
D. Avaya one-X® Mobile Preferred
Answer: C,D

2.You are speaking with a customer who has a large multi-site enterprise, and limited IT staff to support a new communications system. They like the idea of housing the primary call control in a reliable data center, but do not have such an environment. In their business today. Local survivability is critical as reliable communications is a core function of their business.
Based on these factors, which IP Office™ deployment model would meet the customer requirements?
A. Private Cloud
B. Public Cloud
C. Hybrid Cloud
D. On-Premise
Answer: A

3.What is one of the features of the Avaya Vantage™ K165 that makes it different than the Avaya Vantage K175?
A. It has visible mechanical buttons.
B. It has a smaller touch screen.
C. It does not Include a camera.
D. It is not an all glass device.
Answer: C

4.With the Basic level of account In Avaya Spaces, which statement about what users can do is true?
A. They can have direct online video calling but no video conferences.
B. They can host online video conferences with a maximum of 5 participants.
C. They can host online video conferences with a maximum of 15 participants.
D. They can host online voice conferences with a maximum of 15 participants.
Answer: C

5.Refer to the Scenario: H&H Ticket.



H&H Ticket has a single administrator for all their locations. They heard about the User self-administration portal and want to know more about It to determine If this might reduce the number of administration requests they receive.

In addition to the voicemail and profile management, which two additional Items would you tell the customer that users can program themselves? (Choose two.)

A. Button programming

B. Modify their personal directory.

C. Create personal short codes.

D. Correct their personal entry in the system directory.

Answer: A,D