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## **Q&A**

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**Exam** : **000-M245**

**Title** : IBM Tivoli Automation Sales  
Mastery Test v4

**Version** : DEMO

1.What is one of the processes which demands the most of human resources inside a complex IT Environment?

- A. Monitoring.
- B. Track of changes and configuration.
- C. View of the current environment.
- D. All of the above.

**Answer: B**

2.Name the solution that is offered as a component of TEM (Tivoli Endpoint Manager) for Lifecycle Management, Security & Compliance and also offered as a standalone product.?

- A. Patch Management
- B. Version Management
- C. Compliance Management
- D. None of the above.

**Answer: A**

3.What is the name of the IBM Business Service Management solution that: Simplifies service model maintenance through discovery integration, Provides Real-time status through Consolidated Operations Management integration, and Calculates "Key Performance Indicators" by leveraging automated acquisition of business metrics?

- A. Tivoli Business Service Management
- B. Tivoli Business Service Strategy
- C. IBM Business Framework
- D. All of the above.

**Answer: A**

4.What is the first step towards the objective of aligning IT with the business objectives?

- A. Having an exact inventory of the environment.
- B. Identify the transaction baseline and monitoring the applications along with their infrastructure continuously.
- C. View of the current environment.
- D. All of the above.

**Answer: A**

5.For consolidated operations, what are the three steps from "events to information"?

- A. Discovering the infrastructure, monitoring it, and automating business process.
- B. Consolidating operational status, identifying business metrics and key performance indicators, and presenting business service status in role-specific databases.
- C. Monitoring the infrastructure, archiving events, and analyzing historical information to identify trends and prevent performance problems before they occur.
- D. Monitoring the IT Infrastructure, consolidating events, and presenting comprehensive status information on a "single pane of glass".

**Answer: D**